

The New Jersey Department of Human Services  
**Division of Developmental Disabilities**

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**Quarterly Division Update for Providers**

*September 20, 2016*

# Executive Management

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Diane Flynn	Division Communications

# Updates and Current Priorities

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- DDD System Reform – Where Are We?
- Fee-for-Service Implementation
- Housing Reform
- CCW Waiting List Reform
- Developmental Centers and Olmstead
- DDD Internal Structure Reform
- Federally-Driven Reforms

# DDD System Reform – Where Are We?

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# DDD System Reform – Where Are We?

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## Phase One

Transfer of Children's Services to DCF  
Adult Service System  
Medicaid Eligibility  
Transition to NJ CAT  
Implementation of ISP  
Expansion and Training of Support Coordination Agencies  
Engagement of Rate Setter  
Education of Stakeholders  
State Only/CCW  
Development of iRecord  
Employment First Implementation



## Phase Two

SP Policy Manual  
Establishing and Sharing Standardized Rates  
Provider Approval Process (Medicaid & DDD)  
**Growth in Provider Capacity**  
Launching of the Supports Program (initial enrollment)  
Expanded Services  
**Establishing Department-Wide Fiscal Intermediary (FI)**  
Operationalizing iRecord  
Day Habilitation Certification  
**Begin transfer from Contract Reimbursement to FFS**



## Phase Three

**Supports Program Implementation**  
**FFS Implementation**  
**CCW Policy Manual**  
**Oversight and Liaison to SCA**  
**Quality Monitoring**  
**Enhanced focus on best practice in provider services**  
**Waiting List Reform**  
**Provider Performance and Monitoring**  
**Provider Technical Assistance**  
**Department-Wide FI Implementation**  
**Self-Direction is the "rule"**

# DDD System Reform – Where Are We?

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- Fewer than 1500 people in Developmental Centers
- Fewer than 3000 people on Priority Waiting List
- Fewer than 300 individuals with Medicaid eligibility issues
- More than 75 Support Coordination Agencies
- More than 700 enrolled in SP with daily increases
- Statewide Assessment Tool
  - More than 2/3 completion of system-wide NJ CATs
- Statewide Individualized Service Plan (ISP)
- Housing vouchers running through Supportive Housing Connection / HMFA

# DDD System Reform – Where Are We?

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- **Post-Reform Refinement**

- Not everything can be known, anticipated, planned for
- System reform is proceeding with an understanding that many things will need to be refined once we are on the other side of the transition
- A big picture view is needed to get us to full implementation – once there, we will review processes and make adjustments/corrections where necessary

# Fee-for-Service Implementation

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**FEE-FOR-SERVICE TIMELINE**  
**FEE-FOR-SERVICE READINESS MEETINGS**  
**COMMUNITY CARE WAIVER**



# Fee-for-Service Implementation - Timeline

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- 2012

- Provider meetings begin

- 2013

- Medicaid eligibility
- Rate Study begins
- Interim system launched
- iRecord launched
- Combined Medicaid/DDD Application opened
- New graduates begin accessing Support Coordination model
- New Service Plan ---- Person Centered Planning Tool (PCPT) + Individualized Service Plan (ISP)

# Fee-for-Service Implementation - Timeline

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- 2014

- Rate Study finalized and released
- Establishment of Single Assessment Tool – NJ CAT implemented
- Beginning of transfer of representative payee function from DDD to external payees

- 2015

- Stakeholder focus groups on DDD Quality Plan held for individuals, families, providers
- Seminars for families and providers held
- Implementation of Day Habilitation Certification
- Supports Program enrollment begins
- Report on Stakeholder Input to DDD Quality Plan released

# Fee-for-Service Implementation - Timeline

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- 2016

- Supports Program enrollment continues to increase (currently 700+)
- Supports Program Policies and Procedures Manual finalized
- Supports Program + Private Duty Nursing (SP+PDN) operationalized
- 4300+ individuals now accessing Support Coordination model
- One-to-one Fee-for-Service readiness meetings with providers begin

# Fee-for-Service Readiness Meetings

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- Medicaid/DDD approval status
- Readiness to bill through Molina
- Understanding of aligning “old” services with FFS definitions
- Readiness to document services according to FFS policies
- Housing / STP readiness (shared bedrooms, accessibility, vouchers)
- Medicaid eligibility of individuals served
- NJ CAT status of individuals served
- Representative Payee status of individuals served
- Engagement with Support Coordinators / SCAs
- Level of service provision to individuals enrolled in Supports Program
- Fee-for-Service transition funding (\$10M)
- Availability of bridge funding for providers

# Fee-for-Service Readiness Meetings

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- Recurring themes
  - New tiered rate schedule assumes agencies will shift money within programs and between programs, as needed
    - ✦ Remember the law of averages!
  - Revenue for agencies will now come from three places:
    - ✦ DDD/Medicaid waivers – **Services**
    - ✦ SHC (State only) – **Housing Vouchers**
    - ✦ Individual – **Individual Contribution**
  - Agencies should be preparing:
    - ✦ Policies related to representative payee and individual contribution
    - ✦ Request regarding timing of FFS “flip”
    - ✦ Marketing materials for individuals/families

# Important Reminders

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- System reforms still in process (Refinement!)
- Medicaid eligibility must continue to be maintained
- NJ CAT must be completed by everyone prior to shifting into FFS
- Archived webinars, with more webinars in development

# Shift to Fee-for-Service: Support Coordination

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- Support Coordination Agencies

- Currently 75 approved

- ✦ Capacity to provide Support Coordination services to 7000+ individuals
- ✦ 40% of SCAs approving their own plans, with many more nearing readiness to approve their own plans

- Individuals in Support Coordination

- Currently 4300+ in Support Coordination

- More than 600 2016 graduates assigned to SCAs

- ✦ 80% of new grad plans approved to date

- 2000+ individuals added to iRecord since January

- ✦ Nearly 80% chose their own Support Coordination Agency

# Shift to Fee-for-Service: Supports Program

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- 700+ enrolled to date
- All 2016 graduates entered Supports Program with two exceptions:
  - Individuals receiving services via Self-Directed Employees
    - ✦ Cannot be enrolled until DHS Fiscal Intermediary (FI) is determined
  - Individuals who attended summer camp
    - ✦ Expected to enroll fall 2016
- Supports Program + Private Duty Nursing (SP+PDN)
- Initial Provider Database launched
- All individuals assigned to Support Coordination now being screened for possible Supports Program enrollment
  - Screening of current services, current providers



# Shift To Fee-for-Service: Community Care Waiver

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- **Community Care Waiver (CCW) Renewal**
  - Submitted to CMS July 2013 – 13 extensions since that time
  - All policy changes have been approved by CMS – focus for 3 years has been old rate methodology
  - Approval is imminent
- **Begin transition of CCW individuals into FFS system**
  - iRecord
  - Support Coordination
  - Individualized Service Plan (ISP)
  - Billing through Molina/Medicaid
- **Finalizing CCW Policies and Procedures Manual**

# Housing Reform

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**SUPPORTIVE HOUSING CONNECTION  
HOUSING VOUCHERS**

# Supportive Housing Connection (SHC)

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- Partnership between DDD, DMHAS, NJHMFA
  - Housed at NJHMFA, acts as a pass-through for rental payments
  - DDD Housing Subsidy Unit interacts with SHC
- For agencies moving from contract to fee-for-service, SHC Housing Vouchers will be used in two general contexts:
  - **Traditional third party rentals** where maintenance is included in the rent paid to the landlord
  - **State or agency owned properties** where maintenance is paid for by the Division through contract

# Housing Vouchers: Traditional Rentals

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- General guidelines

- Individuals must maintain DDD Eligibility, Medicaid Eligibility
- Landlord cannot be immediate relation to individual
- Individual cannot receive SHC voucher and other rental assistance
- Individual must:
  - ✦ Agree to apply for and accept (when available) other forms of rental assistance
  - ✦ Adhere to waiver monitoring requirements
  - ✦ Adhere to terms of his/her lease
  - ✦ Contribute 30% of his/her income (benefits and/or wages) toward rent; SHC pays remainder up to Fair Market Rate (FMR)

# Housing Vouchers: State or Agency Owned Properties

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- General guidelines

- Individual must maintain DDD Eligibility, Medicaid Eligibility and adhere to waiver monitoring requirements
- Agency will be paid the Single Room Occupancy (SRO) for the number of bedrooms occupied by individuals served by the Division, up to a maximum of five, in any one property
  - ✦ Shared Bedrooms are only counted as one SRO
- Security deposits are not permitted
- There will not be an additional payment by the Division for utility expenses
- Individual contributes 30% of his/her income (benefits and/or wages) toward rent; SHC pays remainder up to established amount

# Housing Vouchers: Process

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- Once an agency is identified to convert to fee-for-service, each individual for whom the Division pays for housing will be screened to identify the type of housing they are occupying
- Proper application is completed and submitted to the Housing Subsidy Unit at the Division
- Once reviewed and determined to be complete, will be forwarded to SHC
- SHC will receive, process and send letter with payment start date

# Housing Vouchers: Things to Know

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- Rents are based on Fair Market Rates (FMR) as published annually by the New Jersey Department of Community Affairs
- Worksheet is being drafted to help guide agencies through this process. Some things outlined in this will be:
  - Individuals will need to supply proof of income (SSI, SSD Award Letters, etc.)
  - Landlords will need to supply W9 form, Direct Deposit Info, etc.

# Housing Vouchers: Things to Know

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- If the Division is not currently paying housing dollars for an individual under services, agencies can reach out to Jonathan Seifried or Courtney Davey to discuss an SHC Voucher
- For settings not licensed by the Division, the SHC will schedule and conduct an inspection of the unit to ensure that HUD Housing Quality Standards are met
- For settings licensed through the Office of Licensing (10:44A) those standards shall be used and an SHC inspection will not occur



# CCW Waiting List Reform

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# Community Care Waiver (CCW) Waiting List

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- As of 8/31/16, 2911 people on Priority CCW Waiting List
- \$10M Olmstead funding for FY'17, anticipated for FY'18
  - Letters targeted to 1,000 individuals from June 2016 – January 2017
    - ✦ NJ CAT completed, Medicaid verified
    - ✦ Discussion of Supports Program vs. CCW Program eligibility
      - Level of Care review to determine outcome
    - ✦ Support Coordinator assigned (SP or CCW) so in-home supports can be coordinated
    - ✦ Individual is removed from Priority CCW WL when assigned an SC (Supports Program) or enrolled on CCW (CCW Program)
    - ✦ SHC housing voucher offered to everyone on Priority CCW WL – must use within 90 days (extensions can be granted)

# Developmental Centers and Olmstead

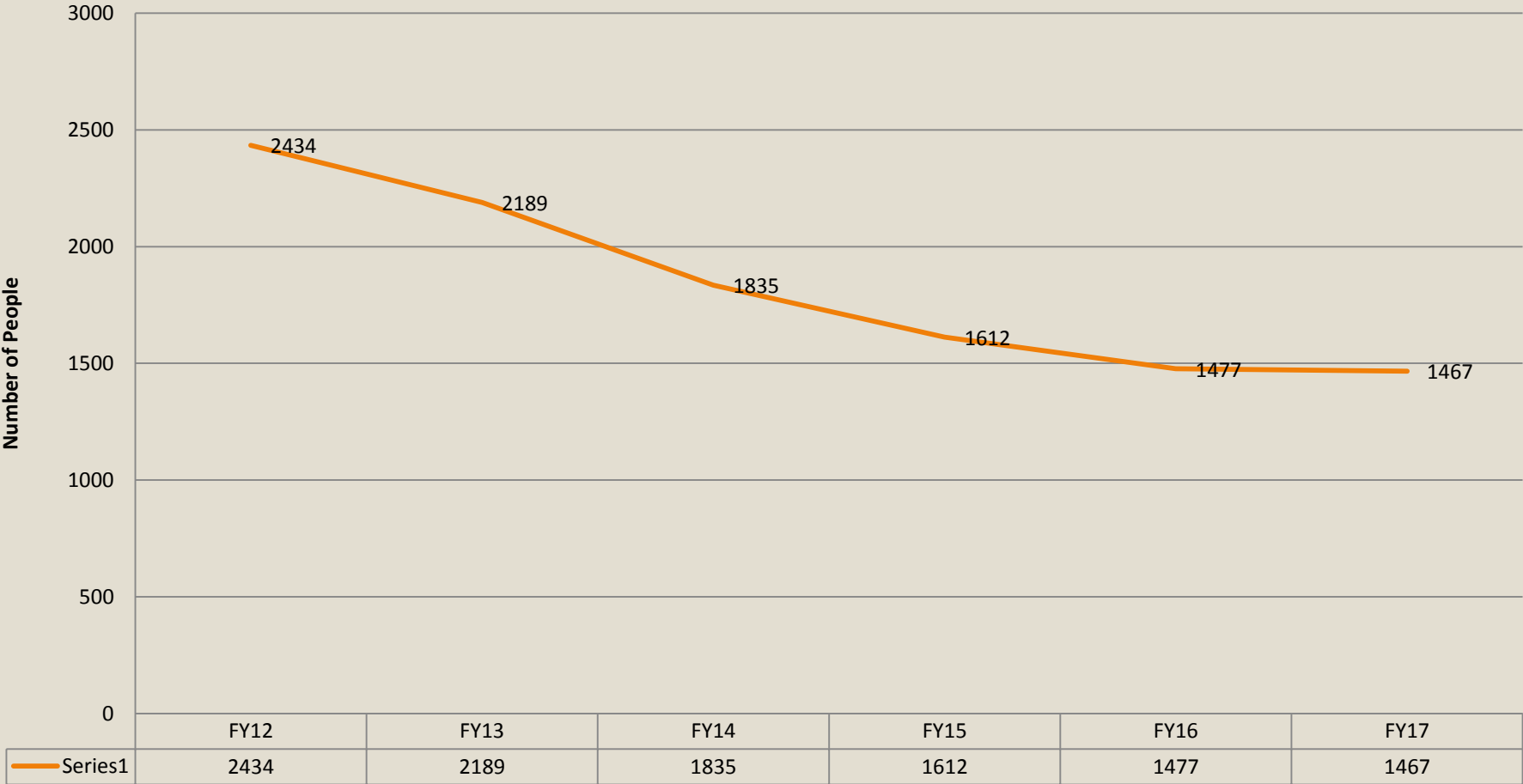
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**DEVELOPMENTAL CENTER CENSUS DATA  
OLMSTEAD**

# Developmental Center Census Data

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Fiscal Year



# Developmental Center Census Data

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## Green Brook

- **105** Individuals
- **6** Individuals in Olmstead process

## Hunterdon

- **494** Individuals
- **3** Individuals in Olmstead process

## New Lisbon

- **360** Individuals
- **36** Individuals on Olmstead active list

## Vineland

- **219** Residents
- **14** Individuals on Olmstead active list

## Woodbine

- **289** Individuals
- **30** Individuals in Olmstead process

# Olmstead

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- Settlement Agreement with Disability Rights New Jersey (DRNJ)
  - All individuals whose guardian and IDT are in agreement for community placement will be moved by the end of FY'17 (Just under 600 at start of agreement)
  - Placements from FY'13 – FY'17
    - ✦ FY'13 - Target 90 - Actual 167
    - ✦ FY'14 - Target 115 - Actual 273
    - ✦ FY'15 - Target 115 - Actual 146
    - ✦ FY'16 - Target 115 - Actual 62
    - ✦ FY'17 - Target 165 - Actual 1
    - ✦ **Totals - Target 600 - Actual 649**

# DDD Internal Structure Reform

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**NEW STRUCTURE**  
**CCW CASE MANAGEMENT ORGANIZATION**  
**SUPPORTS PROGRAM & PROVIDER MONITORING ORGANIZATION**

# New Structure

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## Statewide vs. Region/County/Office

## Case Management vs. Provider Monitoring

- **Case Management – focused on individuals**
  - Individual-level objectives, issues, responsibilities
  - Goal and outcome management
- **Provider Monitoring – focused on providers**
  - Provider- and systems-level objectives, issues, responsibilities
  - Quality monitoring and management

## Supports Program vs. CCW Case Management

- Based on Level of Care and waiver status
- Non-CCWs will transition to FFS on an ongoing basis
- CCWs will transition to FFS upon waiver renewal



# New Structure

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## Benefits

- Smaller caseloads
- Specialized functional areas for provider and systems issues
- Opportunity and room for everyone

## What Has Changed...

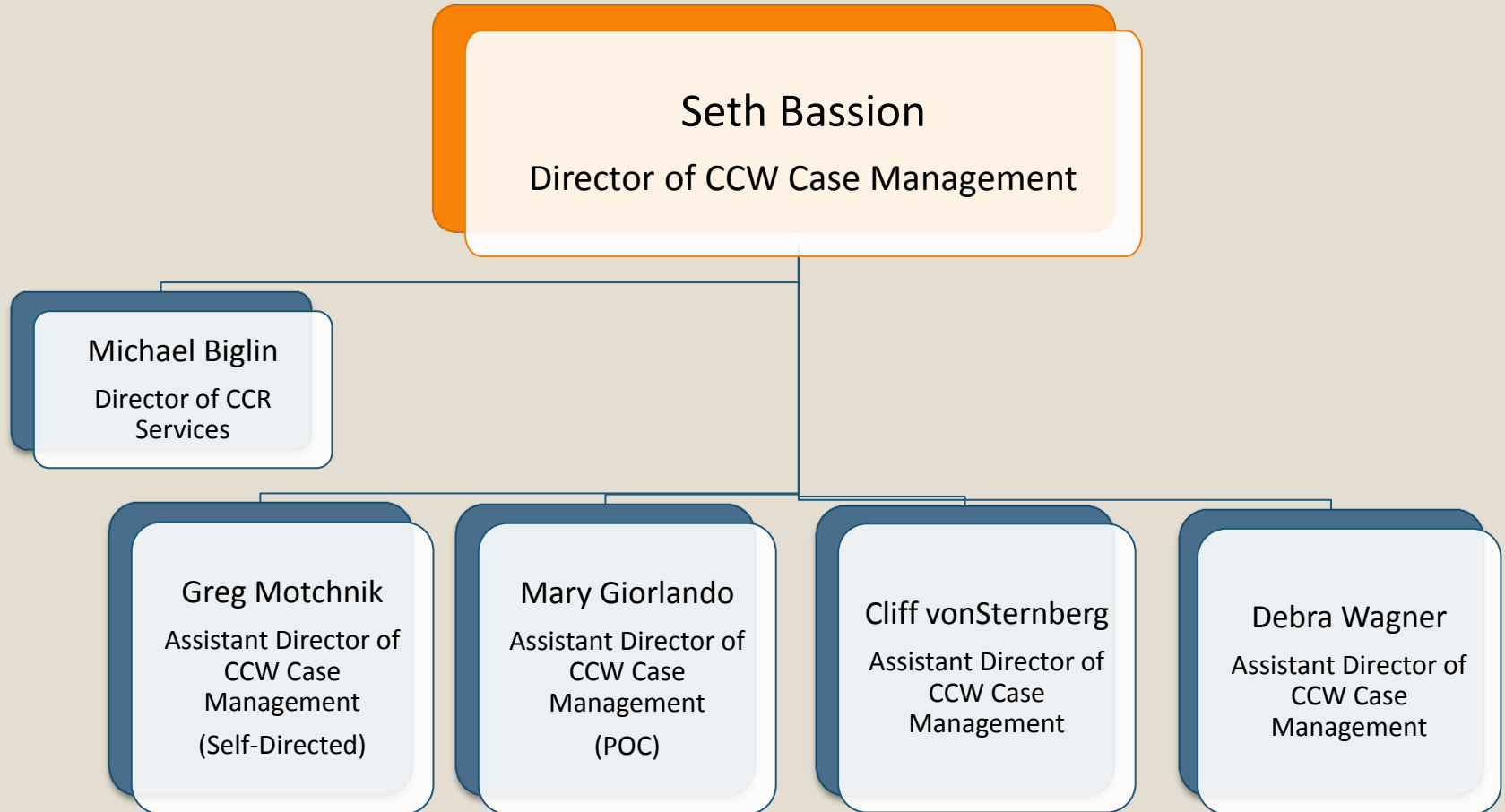
- Carving out roles to allow for greater person-centered focus
- Case management ratios
- More responsibility for decision-making, problem-solving

## What Hasn't Changed...

- Commitment to person-centered delivery
- Staff locations
- Service offerings
- Job expectations
- There will continue to be case management roles at the Division

# CCW Case Management Organization

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# Supports Program Case Management and Provider Monitoring Organization

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**Mariana Pietrunti**

Director of Supports Program Case Management and Provider Monitoring

**Wendy Yosco**

Director of Provider Performance & Monitoring

**Debra Burke**

Director of Supports Program-Ready Case Management & Family Support

**Cheryl Betz**

Director of Support Coordination

**Penny Johnson**

Assistant Director of Support Coordination & Supports Program-Ready Case Management

# Federally-Driven Reforms

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**COMPREHENSIVE MEDICAID WAIVER  
STATEWIDE TRANSITION PLAN**

# Comprehensive Medicaid Waiver (CMW)

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- October 2012: NJ's Comprehensive Medicaid Waiver (CMW) application approved by federal Centers for Medicare and Medicaid (CMS)
  - Five-year section 1115(a) Waiver Demonstration
  - Integrate primary, acute, behavioral health care and long term services and supports
  - Streamline process to obtain Medicaid health care coverage and access health services
  - Establish federally funded Supports Program for people with I/DD
  - Increase home and community based service options for seniors and people with disabilities

# Comprehensive Medicaid Waiver (CMW)

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- New Jersey's CMW set to expire June 30, 2017
- June 2016: NJ's CMW renewal application released for public comment
  - Listening sessions held by DMAHS, DMHAS, DDD, DoAS
- DDD-related items in CMW renewal
  - Continue Supports Program
  - Collapse CCW into CMW
  - Explore options to better serve individuals with dual diagnosis

# Statewide Transition Plan (STP)

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- Statewide Transition Plan (STP) is required by federal Centers for Medicare and Medicaid Services (CMS)
  - March 2014: CMS issued the home and community based service settings (HCBS) “final rule”
  - States with HCBS waivers are required to submit a transition plan outlining steps that will be taken to come into compliance with the final rule
  - States are required to provide public comment period on proposed transition plans and plan changes
- NJ’s initial STP released January 2015
  - 30-day public comment period
  - 1000+ comments received
  - Revisions made based on feedback, final plan submitted to CMS April 2015

# Statewide Transition Plan (STP)

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- Addendum to the STP released July 2016
  - Series of regional listening sessions held
  - Addendum comments accepted by mail and email through 09/30/2016
- DDD-related items in STP
  - Day Programs
  - Residential



**Thank You for Attending!**